

When will LSHC not help?

LSHC does not represent clients and cannot help when clients have hired a lawyer or paralegal to work on the matter.

When the property owner shares a kitchen and/or bathroom with the tenant, LSHC may not be able to provide legal advice as this type of tenancy may be exempt from the law.

LSHC does not provide services in the following areas:

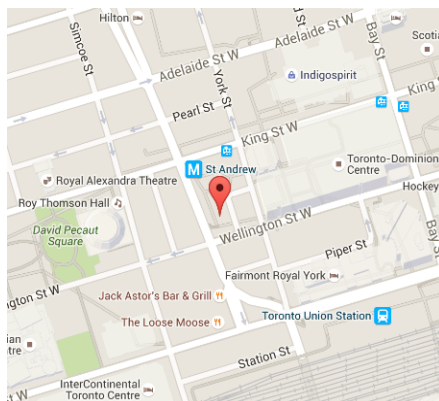
- Above Guideline Rent Increases
- Mobile homes and land leases
- Head-tenant/Sub-landlord situations
- Appeals to Divisional Court
- Small Claims Court
- Commercial leases
- Care homes
- Short-term rentals
- Exempt tenancies

www.landlordselfhelp.com

Contact

Landlord's Self-Help Centre

55 University Ave. - 15th Floor
Toronto, ON M5J 2H7



416 504 5190

1 800 730 3218



www.landlordselfhelp.com

Telephone Hours

9:00-6:30 pm

9:00-4:30 pm

Closed

9:00-4:30 pm

8:30-3:00 pm

Monday

Tuesday

Wednesday

Thursday

Friday

Walk-in Hours

2:00-6:30 pm

9:00-4:30 pm

Closed

9:00-4:30 pm

8:30-3:00 pm

**There is help for
small landlords!**



Landlord's Self-Help Centre

What is Landlord's Self-Help Centre?

Landlord's Self-Help Centre (LSHC) is a specialty community legal clinic funded by Legal Aid Ontario. We provide basic legal advice, general information and referrals to low income, small landlords across Ontario.

LSHC provides a Membership Program that offers useful rental tools, subscription to LSHC newsletters and voting rights at the LSHC Annual General Meeting.

LSHC is governed by and operates with a 10-member volunteer Board of Directors and four full-time community legal workers (CLWs) who deliver frontline summary legal advice. LSHC assists more than 18,000 small landlords per year. The Board of Directors establishes organizational goals and objectives, and defines the measures by which activities are evaluated.

How does LSHC support small landlords?

LSHC supports small landlords by:

- providing basic legal services related to residential tenancies law;

- providing public legal education initiatives to help landlords learn and understand their rights and responsibilities under the law;
- involving itself in law reform activities to improve the regulatory and operating environment for small landlords;
- connecting the small landlord community and service providers to establish a support network; and
- offering benefits to landlords through the LSHC Membership Program.

Who are the small landlords assisted by LSHC?

LSHC assists small landlords who lack the financial resources to obtain legal advice provided by a lawyer or paralegal. LSHC considers small landlords those who live in the same property as the tenant and have 3 rental units or less. While LSHC does not provide legal representation, if the financial eligibility guidelines are met, assistance with document preparation may be provided.

What do small landlords need to know and understand when renting?

Small landlords in Ontario need to know and understand their rights and obligations set out in the Residential Tenancies Act (RTA). The RTA applies to most residential tenancies in the province. When the RTA applies, landlords also have to follow the Landlord and Tenant Board procedures to resolve their legal disputes with their tenants.

Small landlords also need to be aware of other applicable law. Depending on the type of rental accommodation provided, some or all of the following law applies to residential tenancies:

- Ontario Human Rights Code
- Ontario Regulation 213/07 Fire Code
- Fire Protection and Prevention Act
- Ontario Building Code
- Frustrated Contracts Act
- Income Tax Act
- Personal Information Protection and Electronic Documents Act
- Ontario Electrical Safety Code
- Municipal zoning and property standards bylaws
- Condominium Act